INCENTIVE PROGRAM

DEPARTMENT: US Sales Operations - Incentives

CONTACT: GM Dealer Business Center Phone: 1-888-414-6322

Fax: 1-866-238-7403

FILE ATTACHMENT:

1. PROGRAM NAME AND NUMBER

PROGRAM STATUS: Active PROGRAM NUMBER: 16-40CBG

PROGRAM NAME: GM American Farm Bureau Private Offer

PROGRAM GROUP: GM Goodwill / Customer Appreciation Certificates

AUDIENCE: Personal use

COUNTRY: US
LANGUAGE: English
DISPLAY REGION: National

FINANCIAL PROVIDER:

RECIPIENT: Customer INCENTIVE CODES: FKK

2. PROGRAM DESCRIPTION

GENERAL MOTORS IS ANNOUNCING A PRIVATE OFFER TO CUSTOMERS WHO ARE MEMBERS OF ONE OF THE SELECT FARM BUREAUS LISTED BELOW. ELIGIBLE CUSTOMERS WILL BE ABLE TO USE THIS OFFER TOWARDS THE PURCHASE OR LEASE OF ONE OF THE MODELS LISTED IN GUIDELINE NUMBER 4 BELOW.

ELIGIBLE FARM BUREAUS:

ALABAMA FARMERS FEDERATION ALASKA FARM BUREAU FEDERATION ARKANSAS FARM BUREAU, INC. CALIFORNIA FARM BUREAU FEDERATION COLORADO FARM BUREAU CONNECTICUT FARM BUREAU ASSOCIATION DELAWARE FARM BUREAU FLORIDA FARM BUREAU FEDERATION HAWAII FARM & LIVESTOCK BUREAU IDAHO FARM BUREAU FEDERATION INDIANA FARM BUREAU INC. KENTUCKY FARM BUREAU LOUISIANA FARM BUREAU FEDERATION MAINE FARM BUREAU ASSOCIATION MARYLAND FARM BUREAU MASSACHUSETTS FARM BUREAU FEDERATION MINNESOTA FARM BUREAU FEDERATION MONTANA FARM BUREAU FEDERATION NEBRASKA FARM BUREAU FEDERATION NEVADA FARM BUREAU FEDERATION NEW HAMPSHIRE FARM BUREAU NEW JERSEY FARM BUREAU NEW MEXICO FARM AND LIVESTOCK BUREAU NEW YORK FARM BUREAU NORTH CAROLINA FARM BUREAU FEDERATION NORTH DAKOTA FARM BUREAU OHIO FARM BUREAU FEDERATION OKLAHOMA FARM BUREAU OREGON FARM BUREAU FEDERATION PENNSYLVANIA FARM BUREAU FEDERATION RHODE ISLAND FARM BUREAU SOUTH CAROLINA FARM BUREAU FEDERATION SOUTH DAKOTA FARM BUREAU TEXAS FARM BUREAU UTAH FARM BUREAU FEDERATION VERMONT FARM BUREAU VIRGINIA BUREAU, INC. WASHINGTON FARM BUREAU WEST VIRGINIA FARM BUREAU WISCONSIN FARM BUREAU WYOMING FARM BUREAU FEDERATION

IMPORTANT PROGRAM NOTES:

- ONLY CUSTOMERS WHO HAVE BEEN AN ACTIVE MEMBER OF AN ELIGIBLE FARM BUREAU FOR A MINIMUM OF 30 DAYS WILL BE ELIGIBLE TO RECEIVE A CERTIFICATE.

- CUSTOMERS CAN OBTAIN CERTIFICATES AT WWW.FBVERIFY.COM/GM
- ALL CERTIFICATE/VERIFICATION OF MEMBERSHIP QUESTIONS SHOULD BE DIRECTED TO THE FARM BUREAU STATE OFFICE.
- NAME AND ADDRESS ON THE CERTIFICATE MUST MATCH THE MEMBER'S VALID DRIVER'S LICENSE.
- FOR CORPORATE MEMBERSHIP, THE ADDRESS ON THE CERTIFICATE MUST MATCH THE ADDRESS ON: -SALES TAX LICENSE
 - -STATE BUSINESS LICENSE OR STATE/FEDERAL BUSINESS TAX ID CERTIFICATE
 - -STATE OCCUPATIONAL LICENSE FOR TRADE (FOR EXAMPLE: PLUMBERS, ELECTRICIANS, CONTRACTORS, ETC.)
 - -MUNICIPAL BUSINESS LICENSE
 - -PRIOR YEAR SCHEDULE C (FORM 1040) OR SCHEDULE F (FORM 1040 FARMERS ONLY)
 - -STATE REAL ESTATE LICENSE
 - -STATE OR FEDERAL AUTHORIZED BUSINESS WEBSITE (MUST HAVE .GOV WEBSITE ADDRESS)
 - -POCKET LIST OF RAILROAD OFFICIALS GUIDE (ONLY ELIGIBLE WHEN RAILROAD OPERATORS INCENTIVE IS NOT USED).

INELIGIBLE DOCUMENTS INCLUDE:

- -BUSINESS CARDS
- -LETTERHEAD
- -INVOICES
- -YELLOW PAGE LISTINGS OR DISPLAY ADS
- THIS OFFER CAN BE TRANSFERRED TO INDIVIDUALS RESIDING IN THE SAME HOUSEHOLD. BOTH THE TRANSFEROR'S (ORIGINAL INTENDED CUSTOMER) AND TRANSFEREE'S RESIDENCY MUST BE VERIFIED WITH CURRENT DRIVER'S LICENSE OR STATE IDENTIFICATION.
- ONLY ONE SET OF QUALIFYING DOCUMENTS MAY BE USED FOR REDEMPTION PER PURCHASE/LEASE PER ELIGIBLE CUSTOMER.

FOR REPLACEMENT CERTIFICATES:

- CUSTOMER SHOULD CONTACT THEIR LOCAL FARM BUREAU STATE OFFICE FOR REPLACEMENT CERTIFICATE.

DOCUMENTATION REQUIREMENTS FOR AUDIT PURPOSES:

- A COPY OF THE CUSTOMER'S DRIVER'S LICENSE OR ELIGIBLE BUSINESS ADDRESS DOCUMENT (AS NOTED ABOVE) AND ORIGINAL CERTIFICATE MUST BE RETAINED IN THE DEAL JACKET FOR AUDIT PURPOSES.
- IF TRANSFERRED TO AN INDIVIDUAL RESIDING IN THE SAME HOUSEHOLD, PROOF OF ELIGIBILITY ALONG WITH PROOF OF RESIDENCY (DRIVER'S LICENSE OR STATE IDENTIFICATION) FOR THE TRANSFEROR (ORIGINAL INTENDED CUSTOMER) AND TRANSFER

GEOGRAPHY:

	Regions
Including:	NATIONAL

3. PROGRAM TIME PERIOD

NOTE: CERTIFICATE EXPIRATION DATES WILL VARY. EXPIRATION DATES WILL BE PRINTED ON THE CERTIFICATE RECEIVED BY THE CUSTOMER.

 Date Type
 From
 To
 Must be met?

 Delivery date
 2016-06-01
 2017-05-31
 Y

4. ELIGIBLE MODELS/REQUIRED OPTIONS/ORDER TYPES AND ALLOWANCES

ELIGIBLE MODELS: THE FOLLOWING NEW AND UNUSED MODELS LISTED BELOW:

2017 Model(s)	ALLOWANCES	FOOTNOTES
BUICK		

Enclave	\$500	
Encore	\$500	
Envision	\$500	
LaCrosse excludes 1SV	\$500	
Regal excludes 1SV	\$500	
CHEVROLET		
Camaro	\$500	
City Express	\$500	
Cruze excludes 1SM	\$500	
Equinox excludes 1SM	\$500	
Express	\$500	
Impala	\$500	
Silverado	\$500	
Sonic	\$500	
Spark	\$500	
Traverse	\$500	
Volt	\$500	
GMC		
Acadia (excluding Limited) excludes 1SV	\$500	
Acadia Limited	\$500	
Savana	\$500	
Sierra	\$500	
Terrain excludes 1SL	\$500	
1		
2016 Model(s)	ALLOWANCES	FOOTNOTES
2016 Model(s) BUICK	ALLOWANCES	FOOTNOTES
	ALLOWANCES \$500	FOOTNOTES
BUICK		FOOTNOTES
BUICK Cascada excludes 1SV	\$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave	\$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore	\$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision	\$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV	\$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV	\$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV	\$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET	\$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro	\$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express	\$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA Corvette	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA Corvette Cruze (excluding Limited) excludes 1SM	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA Corvette Cruze (excluding Limited) excludes 1SM Cruze Limited excludes 1SM	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA Corvette Cruze (excluding Limited) excludes 1SM Cruze Limited excludes 1SM	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES
BUICK Cascada excludes 1SV Enclave Encore Envision LaCrosse excludes 1SV Regal excludes 1SV Verano excludes 1SV CHEVROLET Camaro City Express Colorado excludes 2SA Corvette Cruze (excluding Limited) excludes 1SM Cruze Limited excludes 1SM Equinox excludes 1SM	\$500 \$500 \$500 \$500 \$500 \$500 \$500 \$500	FOOTNOTES

1		1
ss	\$500	
Silverado	\$500	
Sonic	\$500	
Spark	\$500	
Suburban	\$500	
Tahoe	\$500	
Traverse	\$500	
Trax	\$500	
Volt	\$500	
GMC		
Acadia excludes 1SV	\$500	
Canyon excludes 2SA	\$500	
Savana	\$500	
Sierra	\$500	
Terrain excludes 1SL	\$500	_
Yukon	\$500	
Yukon XL	\$500	

Footnotes:

5. METHOD OF APPLICATION

INCENTIVE ADDITIONAL CODE REQUIREMENTS ORDER WORKBENCH - DELIVER VEH: FKK NOTE 1

NOTE 1: WHEN APPLYING FOR THE INCENTIVE VIA ORDER WORKBENCH, THE CERTIFICATE NUMBER MUST BE ENTERED IN THE CERTIFICATE NUMBER FIELD.

> INACCURATE OR MISSING CERTIFICATE NUMBER FROM THE DELIVERY RECORD WILL RESULT IN REJECTION OF INCENTIVE APPLICATION.

FINAL DATE FOR SUBMISSION OF APPLICATIONS AND RESOLUTION OF ALL APPLICABLE REJECTS IS THREE MONTHS FROM THE PROGRAM END DATE.

6. METHOD OF PAYMENT

EFT - OPEN ACCOUNT WITHIN 30 DAYS

INCENTIVE CODE: FKK
MEMO DESCRIPTION: 16-40CBG FARM BUREAU PRIV OFFER

7. COMPATIBILITY RULES

GM INCENTIV	E PROGRAM GROUPS	Yes/No	Footnotes
GM Card Programs		Y	
GM Discount	ed Sale Programs	N	
Exceptions			
Program Number	Program Name		
	General Motors Costco Silverado		

16-40CAL	Order Promotion	Y	
16-40AV	GM Supplier Pricing For Everyone Program	Y	
16-32AK	GM Supplier Pricing For Everyone Program	Y	
		1	
GM Driver	Education Programs	N	
<u> </u>		•	
GM Mobility	y Program	Y	
GM Goodwill	l / Customer Appreciation es	Y	
		1	
GM Retiree	Voucher Program	Y	
		T	
GM Intrans	it Credit Program	Y	
		T	
GM Price P	rotection	Y	
-		Т.	
Consumer Ca	ash	Y	
Rate Suppo:	rt	Y	
Alternate 1	Rate Support	Y	
		•	
Dealer Cas	h	Y	
		!	
Bonus Cash		Y	
Dealer Bon	us Certificates	Y	
Instant Va	lue Certificates	Y	
		L	
Lease Supp	ort	Y	
		<u> </u>	
Supported 1	Lease	N	
		ļ	
Salesperson	n/Manager Pullboards	Y	
		<u> </u>	
Targeted/P:	rivate Offers	Y	
GMDRAC/CTA	Short Term (w/<7500 miles)	Y	
		l	
GMDRAC/CTA	Long Term	N	
		<u> </u>	
National F	leet Purchase Program	Y	
	-	1	
Fleet Orde	ring Assistance Program	Y	
	5	-	
Bid Aggige	ance for Political Subdivisions-PSA	N	
DIG MOSIST	And for rottetear subdivisions-PSA	IN	

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GM Business Choice Programs	Y	
Cadillac Professional Vehicles Program	N	
Light Duty Demo Programs	Y	
Railroad & Utility Industry Program	N	
Miscellaneous	N	
Competitive Assistance/Daily Rental Programs	N	
Motorhome/RV/Vocational Upfitter Programs	N	

Footnotes:

8. DELIVERY TYPE AND INVENTORY STATUS RULES

Delivery Type Description Yes/No Footnotes

RETAIL SALE			
010	INDIVIDUAL	Y	
011	DEALER OWNED COMPANY VEHICLE	N	
016	GM SUPPLIER	N	
017	SCRAPPED/STOLEN UNIT	N	
018	BUSINESS / ORGANIZATION	Y	
021	GM EMPLOYEE ORDER/STOCK	N	
022	GM EMPLOYEE QRD	N	
023	GM DEALERSHIP EMPLOYEE	N	
024	GM DRIVER EDUCATION LOANER	N	
025	GMDRAC/CTA	N	
RETAIL LEASE			
015	RETAIL LEASE - INDIVIDUAL	Y	
029	RETAIL LEASE - BUSINESS ORGANIZATION	Y	
032	RETAIL LEASE - GM EMPLOYEE ORDER/STOCK	N	
033	RETAIL LEASE - GM EMPLOYEE QRD	N	
034	RETAIL LEASE - GM DEALERSHIP EMPLOYEE	N	
037	RETAIL LEASE - GM SUPPLIER	N	
FLEET SALE			
014	FLEET LEASING COMPANY	Y	
020	RENTAL FLEET PURCHASE	Y	
035	BUSINESS/ORG FLEET PURCHASE	Y	
036	NON FEDERAL GOVT. FLEET PURCHASE	Y	
038	BID CENTER SUPPORT FLEET PURCHASE	N	

Inventory Status Description

Yes/No Footnot

Export Units	N	

Resale Units	N	
Units Purchased at Auction	N	
Promotional Units	N	
Company Owned Vehicles Sold Through A GM Dealer	Y	*
Special Event Units Purchased From GM	Y	
Units Previously Used in Driver Education-Loaner Program	Y	
Dealer Demo (With 7,500 Miles or Less)	Y	
Units Upfitted by an Approved Conversion Company	Y	
New	Y	
GMDRAC/CTA Short Term (w/<7500 miles)	Y	

Footnotes:

*REQUIRES A SIGNED AUHORIZED APPROVAL PER VSSM 99-01 AND VSSM 99-02.

9. OTHER PROGRAM GUIDELINES

- A. DELIVERY DATA MUST BE RECEIVED PRIOR TO PAYMENT.
- B. DELIVERIES THROUGH FLEET SECONDARY DEALER CODES ARE ELIGIBLE.

10. GENERAL POLICY GUIDELINES

- A. THIS ALLOWANCE MUST BE SPELLED OUT ON THE BUYER'S ORDER, AND THE GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT FORM IS REQUIRED.
- B. UPFITTED VEHICLES ARE ELIGIBLE PROVIDED THE VEHICLE WAS PURCHASED DIRECTLY FROM A GM DIVISION OR FROM ANOTHER SAME LINE GM DEALER IN THE UNITED STATES, AND PROVIDED TITLE TO THE VEHICLE WAS RETAINED BY A GM FRANCHISED DEALER THROUGH THE POINT OF SALE AND DELIVERY TO THE ULTIMATE CUSTOMER (EXCLUDING CADILLAC COACH BUILDERS).
- C. CUSTOMER'S AREA OF PERMANENT RESIDENCY MUST BE SUPPORTED BY A COPY OF THE STATE REGISTRATION APPLICATION.
- D. ALL GENERAL MOTORS GENERAL GUIDELINES AND DEFINITIONS OF TERMS RELATIVE TO INCENTIVE PROGRAMS THAT WERE SUPPLIED TO YOUR DEALERSHIP APPLY TO THIS PROGRAM. REFER TO THE GM DEALER SALES ALLOWANCE AND INCENTIVE MANUAL.
- E. GM RESERVES THE RIGHT TO CANCEL, AMEND, REVISE OR REVOKE ANY PROGRAM AT ANY TIME BASED ON ITS SOLE BUSINESS JUDGMENT. FINAL DECISIONS IN ALL MATTERS RELATIVE TO THE INTERPRETATION OF ANY RULE OR PHASE OF THIS ACTIVITY RESTS SOLELY WITH GM.
- F. GM RESERVES THE RIGHT TO AUDIT DEALER RECORDS AND DISQUALIFY ANY SALES ALLOWANCE IN THE EVENT SUCH SALES DO NOT MEET THE PROGRAM GUIDELINES. ALL MONEYS IMPROPERLY PAID WILL BE CHARGED BACK TO THE DEALER.
- G. DEALER MUST RETAIN RECORDS TO SUBSTANTIATE THEIR CLAIM TO AN INCENTIVE OR ALLOWANCE. ALL APPLICATIONS WHICH INDICATE ASSIGNMENT BY THE CUSTOMER TO THE DEALER OF A CUSTOMER INCENTIVE MUST BE SUPPORTED BY APPROPRIATE DOCUMENTATION RETAINED IN THE DEALER FILE. IF DEALER RECORDS DO NOT SUPPORT DEALER CLAIM, DEALER WILL BE CHARGED THE AMOUNT OF ALLOWANCE OR INCENTIVE PAID.
- H. ANY DISPUTES BETWEEN THE CUSTOMER AND THE DEALER ARISING FROM MISUNDERSTANDING OR AMBIGUITIES REGARDING DISPOSITION OF THE CUSTOMER INCENTIVE PAYMENT, WHICH CANNOT BE RESOLVED BY REFERRING TO THE BUYER'S ORDER AND APPROPRIATE CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT FORM (SAMPLE COPY DISPLAYED IN GM DEALER SALES ALLOWANCE AND INCENTIVE MANUAL), WILL BE SETTLED IN FAVOR OF THE CUSTOMER. IN SUCH INSTANCES, THE DEALER WILL INCUR A DEBIT IF THE PAYMENT HAS ALREADY BEEN CREDITED.
- I. VEHICLES WITH A RECALL THAT HAS NOT BEEN REPAIRED ARE NOT ELIGIBLE TO BE DELIVERED TO A CUSTOMER AND THEREFORE NO INCENTIVES CAN BE CLAIMED ON THE VEHICLE. IF THE DEALER APPLIES FOR INCENTIVES ON A VEHICLE WITH A RECALL THAT HAS NOT BEEN REPAIRED, ALL PAYMENTS WILL BE SUBJECT TO CHARGEBACK.

END OF PROGRAM 16-40CBG REVISION NUMBER 000